

ISPCC Child & Family Support services

ISPCC Wicklow
Enterprise Centre
The Murrrough
Wicklow
Tel: 0404 66933

Web: www.ispcc.ie – please click on website for further information on services.

Individual Support Service, an intensive therapeutic support programme for children with emotional and behavioural difficulties which improves relationships, develops coping skills and promotes positive behaviours. One to one weekly sessions are provided by professionally trained staff in the child's own home or other suitable environment. Sessions are available out of hours and can be provided face to face, online or by phone depending upon the child's needs and preferences.

The service in Wicklow particularly targets children and young people between the ages of 10-18 years who are at increased risk of harm due to drug or alcohol misuse. This risk may be identified due to their own experimental use of drugs or alcohol, their involvement with known users, a family history of drug or alcohol use or the fact that they are living in an area of known disadvantage making them potentially more at risk of drug or alcohol use.

Childline/Teenline, a free, 24 hour comprehensive listening and support service available to all children by phone, text or online. All volunteers complete a comprehensive training course covering a wide range of issues including responding to children who present with concerns in relation to drug and alcohol issues.

Non-Violent Resistance Programme: an evidence-based parenting course promoting effective communication and positive relationships in families. It is designed to bring violence and aggression to an end and to build a better and stronger relationship between parents and their children. The programme is delivered in a group setting or with individuals over a ten week period.

Complaints

We endeavour to provide the best possible service for all of our clients; however, if you wish to make a complaint you can access the complaints procedure and form at

www.ispcc.ie/policies

Alternatively, you may contact the Regional Manager: Andrew Jackson – Tel: 01 6767960

Contact Childline:

By Phone	24hrs a day	Call 1800 66 66 66
One to One live chat	10am-4am every day	Log on to www.childline.ie
By text	10am-4am every day	Text 'talk' to 50101 / Text 'Bully' to 50101
Website		Log on to www.childline.ie

All targeted work with families is preventative in nature with the intention of building upon individual strengths and securing outcomes for at risk groups.